

RITE Systems Ltd.

Investigation Case Management Online System

**“According
to ACPO
fraud is
costing the
UK £14bn
per year**”

In the UK alone billions of pounds are being fraudulently extracted from both private and public sector organisations. Fraud takes many guises; false benefit claims, cloned credit cards, tax evasion, mortgage fraud, misappropriated government grants, misrepresentation, the long con, the short con, the list goes on!

Moreover, while employees are any organisation’s greatest asset, there are those employee’s who are prepared to abuse their employer’s systems and procedures for their own gain. This small minority make a huge impact on an organisation’s profitability and success.

Most alarming of all, is the fact that organisations have seemed powerless to address these attacks on their purses. Fraud is the kind of theft that has always been challenging to detect, to prove and to stamp-out.

One of the challenges for investigators is having the time for maintaining case files, intelligence and evidence. In order to keep investigations running quickly, efficiently and within the framework of the law and to avoid the case stumbling on its own rules and regulations.

THE ANSWER

RITE systems Ltd have developed an Investigation Case Management system. This web-based system, maintains timed and dated transaction records that are linked to procedure mapped actions and events. The system is able to provide powerful, valuable, timeline view of the case that can quickly highlight and pinpoint areas for further action.

The system is secure and sophisticated while being easy to use.

Anyone, from a trainee to a fully-fledged fraud investigator, will be able to quickly get to grips with the RITE-ICM system, enabling the benefits of the system to be harnessed and put to good use.

RITE-ICM has more all-round functionality and versatility than those more expensive, specifically targeted packages. It is the most inexpensive system, so offers real value for money. RITE-ICM is also has far more functionality and offers a better cost-effective

**“I need to
keep track
of case
paperwork
to keep in
the game”**

"We need to investigate lawfully and effectively"

option than the "fraud module" add-ons offered up by software suppliers.

RITE-ICM is web-based, it can run on your existing PCs and because you may not wish to know all the technical data at this time, members of the development team are on hand to tell you as much as you need to know.

We believe this system is one of the most effective tools of its kind in the marketplace capable of delivering huge benefits for those looking to drive down commercial fraud. RITE-ICM helps Counter-fraud and anti-corruption investigators have to work within the confines of the criminal justice system. This includes the Human Rights Act 1998, Data Protection Act 1998, The Police and Criminal Evidence Act 1984 and The Criminal Evidence Act 1998. In the case of internal fraud investigation, it can keep you consistent with employment law, company law, and accountancy. For financial investigators it will help you work within the proceeds of crime laws... The process does not end at the investigation but continues through sanctions, prosecution and recovery.

RITE-ICM

- RITE-ICM is process mapped to guide you, step-by-step, through the necessary stages.
- RITE-ICM has been written with human rights and civil liberty compliance at its core to ensure that evidence gathering meets the court standards.
- RITE-ICM is web-based system that runs on our servers.

"Is it secure?"

SECURITY

RITE-ICM is a very secure system. It has five levels of security:

1. The data is held at a secret location and is encrypted
2. For data transfer it uses industry standard 128 bit encryption
3. It is fully firewalled and is protected against hacker and virus intrusion
4. It is password protected
5. it has a full before and after audit trail

"Can I monitor my cases and be sure that everything is done?"

DIARY

This system assists in producing a professional approach to investigation that ensures that important tasks are not forgotten and are followed up in a timely manner. All 'events' are recorded and follow-up action is placed on the investigators personal diary.


- Managers are able to ensure that performance and quality is being maintained.
- Investigators are directed to tasks to be completed immediately.
- Surveys show that this form of process mapped functionality can increase productivity by as much as 40%. Case review and quality checking are all included as an integral part of the system.

CASE MANAGEMENT

All cases have seven elements:

1. *people* relates to the prime suspect and anyone or
2. *addresses* relate to properties related to the investigation
3. *Claims* relate to the mechanism, device or key element of the fraud.
4. *Organisations* relate to those entities that you need to interact with or beware of.

"Will I be able to record everything about my investigations?"



“Will I be able to monitor the investigation team’s performance?”

5. *Events* relate to recorded tasks that chart the history of the investigation.
6. *Diary* relate to events that have been scheduled to occur
7. *Facts* relate to the substance and evidence that you discover throughout the investigation.
8. *Evidence* records what evidence that you have, its tag and who has handled it and where it is location

MANAGEMENT STATISTICS

Do you want to know:

- Who is not performing?
- Which addresses have the most fraud? Or
- How much investigating a case costs?

RITE-ICM gives a full set of management statistics as online reports or data to import into spreadsheets.

CONNECTING INVESTIGATORS

Fraudsters do not recognise boundaries, market sectors or regulatory boundaries. Often if they have previously been caught, they may not have been prosecuted. Even if they have been prosecuted you may not know this. RITE-ICM connects its investigators and notifies interested parties via email when a suspect appears in two or more investigations.

EXTRACTING DATA FROM OTHER SYSTEMS

We are happy to work with other system providers to supply smooth interfaces with other systems. RITE-ICM is a modern open system and will easily interface with similar modern systems. Be that an off-the-shelf or an in-house bespoke system. People, addresses and claims could be transferred from those systems into RITE-ICM.


STATISTICAL RETURNS

RITE-ICM can produce statistical returns for relevant government returns..

SYSTEM SPECIFICATION

As RITE ICM runs from a secure central server, here is no special software installation need to use it. Only a basic PC is required, with the following applications:

- A web browser and an internet connection
- An email account
- PDF file reader (free from adobe)
- Spreadsheet software is an advantage not an absolute necessity



“We only have some old PCs I cannot afford to spend money on new IT.”



COST

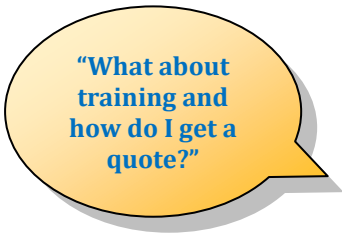
The cost is a yearly usage cost of £35.79 per investigation team member and £9.97 additional access. If you are NetShare member, you get a 10% discount.

Apart from that, you pay only for any development that you require. The cost of amendments and development are quoted at time of request on the basis of a reasonable hourly rate. Any costs can be shared by across users.

Training is at our standard day rate plus reasonable expenses.

You can sign up by sending an email to sales@ritesystem.com giving the details on the form below, otherwise send the form below to

The Sales Department,
 RITE Systems Ltd,
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 8 Lidgett Court,
 Garforth, West Yorks LG25 1LG fax 07008 963691



For demonstration or more information you can contact: Malcolm Gardner on 07008 963690 or mg@ritesystem.com

I am interested in RITE-ICM			
Organisation			
Contact			
Address			
Email		Phone	
No Investigators		Others:	